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FACTSHEET

AmosConnect™ Crew from Stratos

The All-in-One Crew Communication Solution

AmosConnect Crew delivers three modes of crew communication – e-mail, SMS and voice – all in one prepaid ChatCard. By combining two leading services from Stratos – AmosConnect and Stratos ChatCard – AmosConnect Crew gives crewmembers a simple, convenient, and cost-effective way to stay in touch while at sea.

AmosConnect is designed for ease of use, with a minimum of menu options. The system runs entirely separately from your onboard business communications, working on top of the AmosConnect Postoffice, and keeping airtime to a minimum. Ship managers have control over traffic with limits on size and number of messages, using filters in AmosConnect Online.

AmosConnect Crew Features

- **Single Prepaid Card** – Stratos ChatCard can be used for both voice and messaging services.
- **Global Messaging** – Send and receive Internet e-mails or SMS.
- **Simple to Use** – Easy registration and reload.
- **Personalized Structure**
 - o Individual accounts, address books, and mailboxes for each user.
 - o Unique e-mail address and GSM number for each crew member.
- **Low Cost** – Crew members purchase Message Credits; charges apply only to outgoing messages while incoming e-mail and SMS are free.
- **Portability** – Users retain the same e-mail address and records on any ship or on shore, along with a personal international SMS number.
- **Message Size Control** – Crew can send 460-character text e-mail or standard 160-character SMS message.
- **Secure Format** – No attachments are allowed, eliminating virus risk.
- **Webmail Service** – For messaging onshore and redirection of messages with attachments.

The Stratos Advantage: Service and Support Worldwide

As a Stratos customer, you have access to our 24/7 International Customer Service Center. With this single point of contact for all your service and support requirements, you can contact our service professionals any time for help on technical or billing issues. And Stratos' global network of local offices can provide on-site support when you need it.

AmosConnect Crew Benefits

For Crewmembers

- Simple, easy way to stay in touch with family and friends.
- Single prepaid card for phone calls, e-mail, and SMS messages.
- Highly affordable flat global rates per message, with no charges for incoming message and SMS.
- Single, private fixed e-mail address transportable to any ship and usable on shore.

For Ship Managers

- Enhanced crew satisfaction, leading to improved retention and recruiting.
- Increased control through traffic and volume limits on message size and numbers.
- Cost and time savings related to minimal setup, administration, and management requirements.



BEYOND THE HORIZON®

About Stratos

Stratos is the world's trusted leader for vital communications. With more than a century of service, Stratos offers the most powerful and extensive portfolio of remote communications solutions including mobile and fixed satellite and microwave services. More than 20,000 customers use Stratos products and industry-leading value-added services to optimize communications performance. Stratos serves U.S. and international government, military, first responder, NGO, oil and gas, industrial, maritime, aeronautical, enterprise, and media users on seven continents and across the world's oceans. For more information visit www.stratosglobal.com.

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